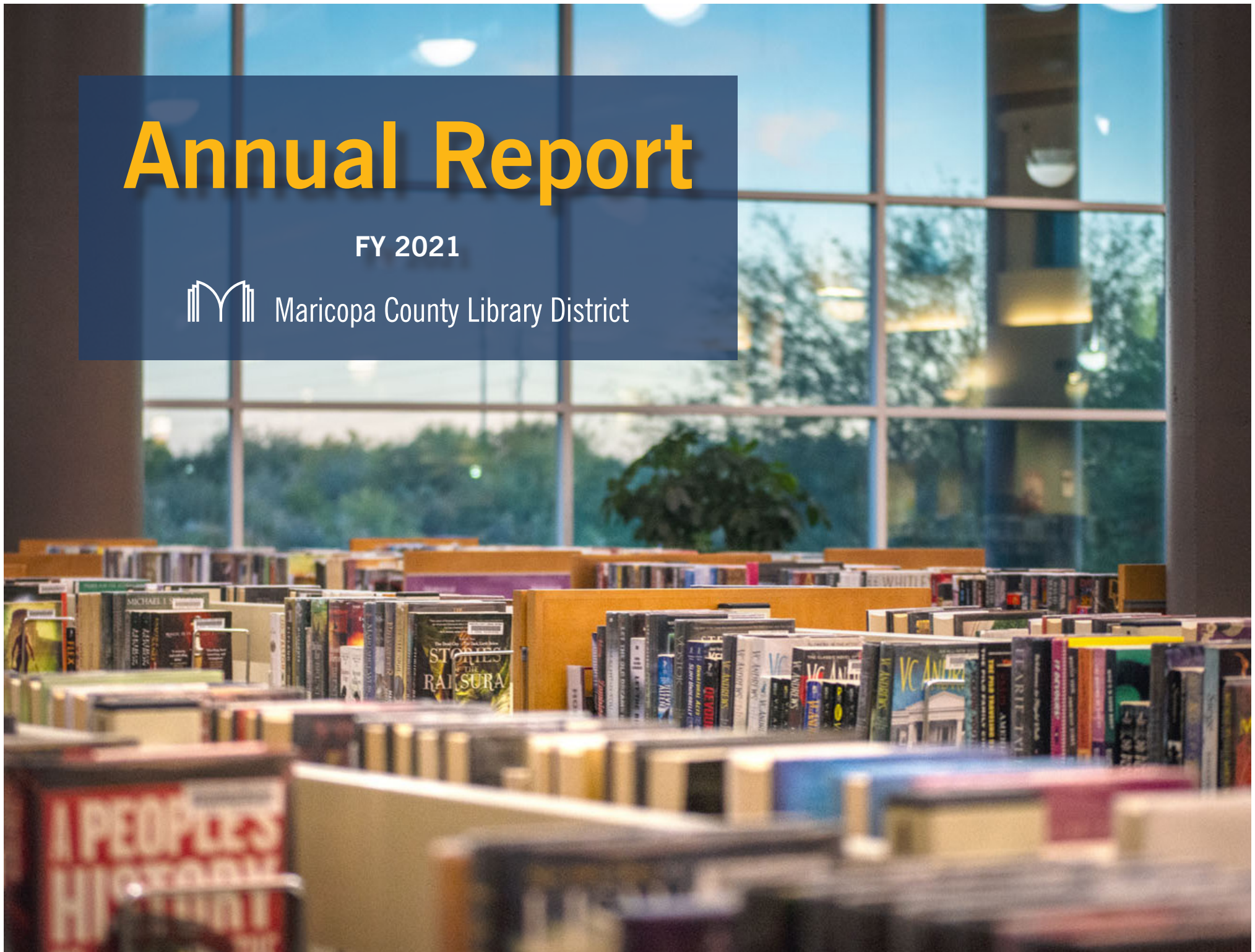


# Annual Report

FY 2021



Maricopa County Library District





***Jeremy Reeder***  
***Director***  
***County Librarian***

## **Dear Maricopa County,**

Over the last year, the COVID-19 pandemic continued to transform the access and services our communities needed most. I am proud to share this year's Annual Report, highlighting how Maricopa County Library District listened to our customers, shifting operations, programming and services to meet these needs. Time and time again, our libraries have stepped up to do what libraries do best—***remove barriers to access, and to help our residents experience an improved quality of life.***

As we move into a new year, I am confident Maricopa County Library District will continue to serve our community with high quality library services that provide access, foster creativity and inspire learning.

# Engagement



**18**

Libraries



**5.2M**

Website Visits



**100K**

Curbside Pickup  
Visits

**282**

Employees

**600K**

Library Visits

**6K**

Book-A-Librarian  
Appointments

**38K**

Online Event Attendees

**53K**

Summer Readers

**46%**

Summer Reading  
Program Completion

**2.6K**

Online Events

# Testimonials

**“The Library is doing an awesome job serving with innovative ways to serve their patrons during this challenging time. Thank you very much!”**

**“Y’all are awesome. The services available for children are spectacular. We watched the videos/storytime almost daily. The Summer Reading Program was also phenomenal.”**

**“Appreciate all your efforts to continue to offer services in a safe and considerate manner. Everyone at Curbside Pickup has been extraordinarily pleasant and friendly. Thank you.”**

**“I appreciate all the library had done during this time. It has hugely benefited my children to still be able to check out and read so many books. Thank you!”**

**“I love the library, and all the workers there are so friendly and customer service oriented.”**

# Access



**2.8M**

Physical Circulation

**700K**

Physical Collection



**14.5M**

eMedia Collection

**476**

Computers

**5,125**

Hours of  
Computer Usage

**47,297**

Wi-Fi Users

**2.3M**

eMedia Streams &  
Downloads

**48,939**

Take-Home  
Program Kits

**992**

Culture Passes  
Checked Out

**2,336**

Chromebooks &  
Hotspots To-Go

**71K**

eLearning Uses

**900K**

eResearch Uses

# Testimonials

**“Electronic resources are incredible!! I had not tried them before. So much easier to browse this way. And, less hassle than bringing home large numbers of books.”**

**“Thank you for all the changes you have made to meet people’s needs. Even the little craft/activity kits for the kids. So nice!”**

**“I value the library very much. It’s one of the best uses of my tax money and I’m a strong supporter of the library.”**

**“I love the library and am so grateful for the online learning and ability to access electronic resources!!!”**

**“We love your selection of eBooks. That has helped us so much through the pandemic!!”**

# Big Moments This Year



Connected @ Your Library launched, allowing customers to checkout Chromebooks and Hotspots To-Go.



MCLD opened a new library on the Gila Bend Unified School District campus.



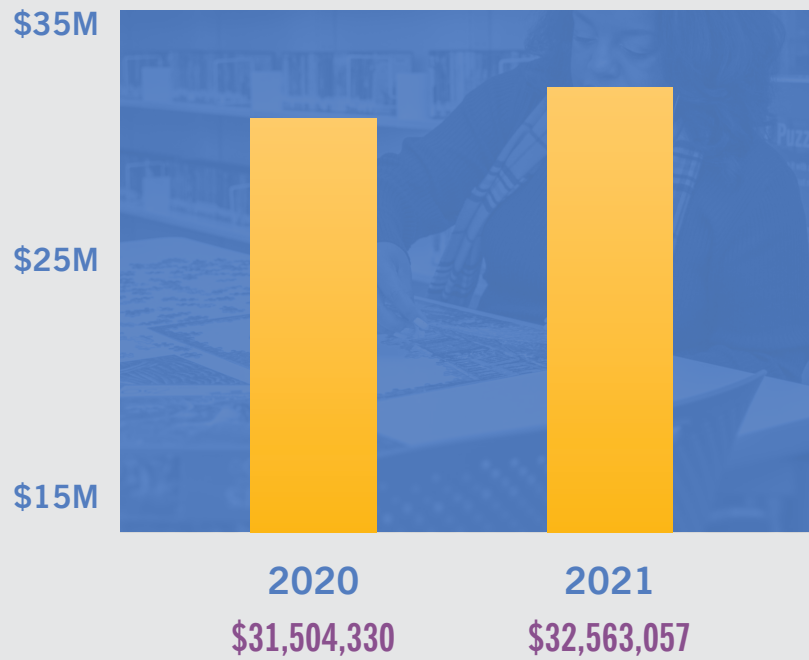
Brainfuse provides MCLD customers with live and on-demand eLearning for students, job seekers and veterans.



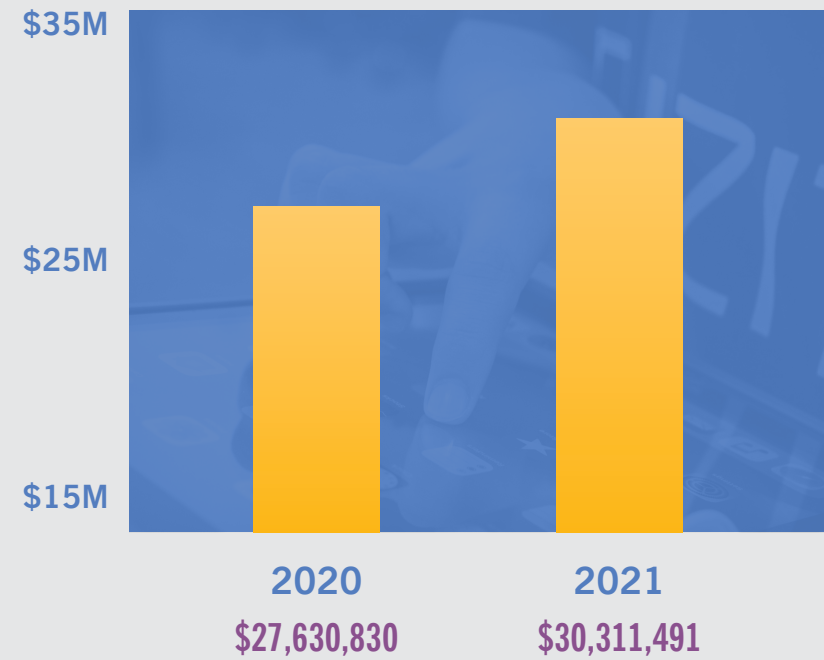
MCLD began offering Culture Passes, giving customers free admission to arts organizations around the state.

# Finances

## Revenue



## Expenditures



# Our Libraries

**Aguila Library (Aguila, AZ)**

**Asante Library (Surprise, AZ)**

**Ed Robson Library (Sun Lakes, AZ)**

**El Mirage Library (El Mirage, AZ)**

**Fairway Library (Sun City, AZ)**

**Fountain Hills Library (Fountain Hills, AZ)**

**Gila Bend Library (Gila Bend, AZ)**

**Goodyear Library (Goodyear, AZ)**

**Guadalupe Library (Guadalupe, AZ)**

**Hollyhock Library (Surprise, AZ)**

**Litchfield Park Library (Litchfield Park, AZ)**

**North Valley Regional Library (Anthem, AZ)**

**Northwest Regional Library (Surprise, AZ)**

**Perry Library (Gilbert, AZ)**

**Queen Creek Library (Queen Creek, AZ)**

**Southeast Regional Library (Gilbert, AZ)**

**Sun City Library (Sun City, AZ)**

**White Tank Library (Waddell, AZ)**